

Mission Statement

CRISIS RESPONSE UNIT:

The Wheeling Police department crisis response unit's mission is to provide focused efforts toward situations involving mental illness, substance abuse and homelessness through early interventions, ongoing case management and connections to resources. This multidisciplinary team follows up with individuals and families after crisis situations have occurred and responds to in-progress crisis calls with other first responders.



C.R.U. ABOUT

- Helps individuals navigate the mental health system/substance use disorders to find services and resources.
- Provides counseling and support for individuals and families to manage a crisis.
- Supports individuals experiencing a crisis to identify and utilize better coping skills.
- Serves as a resource to law enforcement, schools, hospitals, and community agencies.
- Makes referrals to other county social service programs for ongoing support.
- Provides after-hours emergency social services.



C.R.U. GOALS

- Assist with the rising number of mental health crisis and substance use calls the Wheeling Police department responds to
- Enhance the service and resources provided to our community in crisis situations.
- Provide immediate support and services during mental health crises.

! CRISIS SERVICES

Crisis Response Unit

Face-to-Face, short-term, intensive, mental health crisis services that assist and support individuals and families with:

- Crisis Counseling
- Navigating the mental health system
- Referral(s) to on-going services; and
- Resources and information

For more information or to seek assistance from the Wheeling PD Crisis Response Unit, please call: 304 234 3664.

If someone is in danger of physical harm, please call 911.

Please reach out if you or a loved one are in a situation where we can help you.